

LAKE FOREST LIBRARY BOARD OF TRUSTEES
360 East Deerpath Road, Lake Forest, IL 60045
June 9, 2020, 7:30 p.m.
Regular Meeting by Remote Access

The Library Trustees will be remotely attending this regularly scheduled Board of Trustees meeting by electronic means, in compliance with Governor's Executive Order 2020-07, issued on March 16, 2020, that suspended certain Open Meetings Act provisions relating to in-person attendance by members of a public body. Specifically, the Governor's Order: (1) suspends the requirement in Section 2.01 that "members of a public body must be physically present:" and (2) suspends the limitations in Section 7 on when remote participation is allowed. This Executive Order is effective the duration of the Gubernatorial Disaster proclamation.

The Library provides members of the public with an opportunity to participate in the meeting. Members of the public can participate remotely in the meeting by accessing the following link: [Join Microsoft Teams Meeting](#). Members of the public may also call in using 872.240.4516; Conference ID: 662 895 292#. The Library website and social media platforms are updated after the meeting.

Alternatively, members of the public may email comments to Catherine Lemmer, Library Director, at clemmer@lakeforestlibrary.org, before 6:30 pm on Tuesday, June 9, and the comments will be read into the meeting minutes. The minutes of the June 9 meeting will be available on the Library's website after they approved at the next meeting of the Library Trustees. All board meeting information is available at: www.lakeforestlibrary.org/board-meetings.

Agenda

1. Call Meeting to Order
2. Board of Trustees Roll Call
3. Additions to the Agenda
4. For action: Approval of the Agenda
5. Opportunity for the Public to Address the Board and Correspondence
6. For action: Approval of the May 19, 2020 Special Meeting Minutes
7. For action: Discussion and approval of May 2020 Financial Report
8. For action: Approval of FY2021 Non-resident Fee Card of \$616.90
9. For action: Approval of Board Meeting calendar (July 2020 – June 2021)
10. Report of Nominating Committee on Officer Slate for (July 2020 – June 2021)
11. Library Director Report
12. Executive Session pursuant to 5 ILCS 120/2(c)1 The appointment, employment, compensation, discipline, performance, or dismissal of specific employees of the public body or legal counsel for the public body.

13. For action: Library Director Evaluation and FY2021 compensation
14. President's Concluding Remarks
15. Unfinished Business
16. New Business
17. Adjournment

Upcoming Meetings:

Special Board Meeting: May 22, 2020, 5:30 p.m.

Regular Board Meeting: July 14, 2020, 7:30 p.m.

Individuals with disabilities who require certain accommodations in order to allow them to observe and/or participate in this meeting, or who have questions regarding the accessibility of the meetings or the facilities are requested to contact the Library Director at 847.810.4602 promptly to allow the Library to make reasonable accommodations.

June 2020 Board Meeting – May 2020 Public Correspondence

Patron Comments/Suggestions: Comments are transcribed from the “How are we doing? Share your comments, suggestions, compliments, or complaints” cards in the foyer of the library. Comments also come via phone, email and U.S. post. This does not include program evaluation comments.

Email

Dear Catherine,

A big thank you for reopening our '5 Star' library. I was counting the days for the June 3rd. 'curbside collect'! You and your gracious staff are doing a great job managing traffic and handling of books. I appreciate all the planning and effort it has taken to begin this new process. Reading is empowering! And I'm happy to continue reading all my favorite authors!

Stay well! Warmly, Sandra Sommers



Kaoutar Tlemcani <tkaoutar@gmail.com>



Sun 5/31/2020 5:22 PM
To: Reference Account

Thank you very much!
You have no idea how happy and grateful we all are For your efforts to allow a much needed access to books again.

With love
Kaoutar



SUE & LEO MARTIN <nuguy@prodigy.net>



Sun 5/31/2020 3:17 PM
To: Reference Account

I just clicked on browser and the book opened. It appears I can read the book via computer just as on tablet. I am good to go now (I think) but thank you for the help. We look forward to June 3--LF library is five stars on four-point scale.

Leo Martin



*Appreciative comments from social media platforms not included.

PH Paul Hamann <paul.hamann.pe@gmail.com>

Sun 5/31/2020 10:45 PM



To: LetterfortheMayor@cityofchicago.org; Jordan.Abudayyeh@illinois.gov; Jose.SanchezMolina@illinois.gov

Cc: pandaleong@cityoflakeforest.com; beidlerp@cityoflakeforest.com; morrisj@cityoflakeforest.com; rummelm@cityoflakeforest.com; notze@cityoflakeforest.com; preschlack@cityoflakeforest.com; goshgariana@cityoflakeforest.com; buschmannr@cityoflakeforest.com; morenom@cityoflakeforest.com; drakemv@yahoo.com; C.M.Travers@comcast.net; DarlingLF@gmail.com; Parsonsem@yahoo.com; GWArnson@gmail.com; EBGrob01@hotmail.com; ALemke314@gmail.com; DJ_Rose1@yahoo.com; Todd.Puch@gmail.com; J.Desmond@comcast.net; Felicia Song; Kate Buckardt; Tori Sergel; Choosri Goebel; Ross Shanley Roberts; Joy Schmolli; Ed Finn; Rotering, Nancy <nrotering@cityhpil.com>; ablumberg@cityhpil.com; Kaufman, Daniel <dkaufman@cityhpil.com>; Knobel, Alyssa <aknobel@cityhpil.com>; Stolberg, Adam <astolberg@cityhpil.com>; Stone, Kim <kstone@cityhpil.com>; Holleman, Michelle <mholleman@cityhpil.com>; Neukirch, Ghida <gneukirch@cityhpil.com>; vlb@lakebluff.org; JFranczyk@chicagobotanic.org; larrylevin@villageofglencoe.org; WichaJ@cityoflakeforest.com; Joseph Faust; Catherine Lemmer

Look at the FACTS, and make your own conclusions.
[The Size of the Data Field has over 20 million people.](#)

Illinois population 12.67 million people - 5390 corona deaths
one death for every 2350 people

Sweden population 10.33 million people - 4395 corona deaths
one death for every 2350 people

So Sweden's death rate was one death for every 2350 people, the same as Illinois, but with NO lock down.
Sweden's playgrounds were open, so residents could be in the fresh air,
proper hygiene was maintained, with barber shops open,
Sweden schools remained open,
and Sweden did not intentionally, destroy their economy.

Pritzker executive order states that
WHEREAS, the State's modeling shows that without a "stay at home" order,
the number of deaths from COVID-19 would be **20 times higher** than with a "stay at home" order in place.

Science, and the FACTS, show that the "Stay at Home" order in Illinois was USELESS !!!

Lake Forest Library Board of Trustees
360 E Deerpath Road, Lake Forest, IL 60045
Special Meeting (Remote Access) Minutes
5:30 p.m., May 19, 2020

CALL TO ORDER

President Carrie Travers called the meeting to order at 5:35 p.m.

ROLL CALL

Trustees Present: Germaine Arnson, Wendy Darling, JoAnn Desmond, Andrea Lemke, Ron Levitsky, Todd Puch (late arrival), David Rose, Carrie Travers. Trustees Absent: Elizabeth Grob.
Staff Present: Catherine Lemmer, Director; Ed Finn, Head of Operations.
Guest Presenters: Jane Dederling, Victor Pechaty, Ginny Lackovic – HGA, Inc.

ADDITIONS TO THE AGENDA

None

APPROVAL OF THE AGENDA

Trustee Rose made a motion, seconded by Trustee Desmond, to approve the agenda. The motion carried unanimously.

OPPORTUNITY FOR THE PUBLIC TO ADDRESS THE BOARD, AND CORRESPONDENCE

No request to address the board, nor was there any new correspondence.

DISCUSSION AND APPROVAL OF MAY 12, 2020 REGULAR MEETING MINUTES

Trustee Rose made a motion, seconded by Trustee Lemke, to approve the May 12, 2020 Regular Meeting Minutes. The motion carried unanimously.

LIBRARY CAPITAL IMPROVEMENT PROJECT: PRESENTATION BY HGA, Inc.

Victor Pechaty, HGA, presented site diagrams and several expansion and massing options, based on an updated site plan. The corrected site plan reflects the smaller available footprint due to the McKinley Road development. Ginny Lackovic, HGA, discussed historic compatibility considerations. Board input on the options presented was solicited and will be factored into ongoing design development and refinement. Updated plans will be shared in late June.

NEW BUSINESS

No new business.

UNFINISHED BUSINESS

No unfinished business.

Lake Forest Library Board of Trustees
Special Meeting Minutes
May 19, 2020

ADJOURNMENT

Trustee Desmond made a motion, seconded by Trustee Rose, to adjourn the meeting at 7:31 p.m. Motion carried unanimously.

Upcoming Meetings:

Regular Board Meeting: June 9, 2020 7:30 p.m., Remote Access

Germaine Arnson, Secretary

Minutes approved by the Board on June 9, 2020.

Lake Forest Library
Year-to-Date Monthly Financial Report
May 2020
Unaudited Month 1
FY2021

REVENUES	Current Month	Year to Date	Year to Date	Annual	(Over)/Under	% of
	Actual	Actual	Budget	Budget	Variance	Annual Budget
Unassigned Funds on Hand 5/1	\$1,727,562	\$1,727,562	\$1,727,562	\$1,727,562		
Tax Based (Levy, SSN, IMRF)	\$0	\$0	\$354,461	\$4,253,537	(\$354,461)	0.00%
Non Tax Based	\$1,492	\$1,492	\$8,100	\$97,200	(\$6,608)	1.53%
Gifts (includes Friends)	\$74,025	\$74,025	\$7,000	\$84,000	\$67,025	88.13%
TOTAL REVENUES	\$75,517	\$75,517	\$369,561	\$4,434,737	(\$294,045)	1.70%
TOTAL FUNDS ON HAND	\$1,803,079	\$1,803,079	\$2,097,123	\$6,162,299	(\$294,045)	
EXPENDITURES						
Salaries & Wages	\$101,483	\$101,483	\$138,499	\$1,800,486	\$37,016	5.64%
Fringes	\$29,000	\$29,000	\$38,851	\$466,208	\$9,851	6.22%
SSN	\$7,681	\$7,681	\$12,917	\$154,998	\$5,236	4.96%
IMRF	\$9,941	\$9,941	\$16,676	\$200,113	\$6,735	4.97%
Materials (print, AV, tech, online)	\$15,556	\$15,556	\$53,667	\$644,000	\$38,111	2.42%
Other Operating Expenses	\$42,558	\$42,558	\$56,275	\$675,303	\$13,717	6.30%
Building Maintenance	\$38,352	\$38,352	\$20,000	\$240,000	(\$18,352)	15.98%
Sub Total	\$244,570	\$244,570	\$336,884	\$4,181,108	\$92,315	5.85%
Capital	\$0	\$0	\$20,833	\$250,000	\$20,833	0.00%
TOTAL	\$244,570	\$244,570	\$357,717	\$4,431,108	\$113,148	5.52%
BALANCE		\$1,558,509	\$1,739,406	\$1,731,191		
RESERVES						
Capital Improvements	\$2,050,000					
Technology Improvements	\$300,000					
Capital Equipment	\$300,000					
	\$2,650,000					

**Lake Forest Library
May 2020 (Month 1) FY2021
Financial Notes**

Revenues

Funds on Hand: \$1,757,562 (unrestricted/unaudited). This account will reset after the audit.

Tax Based: \$0; payments primarily received in June and September.

Non-Tax Based: \$1,470 non-tax revenues, impact fee.

Grants and Gifts: \$74,000; Friends grant of \$74,000 received in May 2020.

Expenditures

Salaries, Fringes: \$101,483 for salaries: 5.6% of FY budget; \$29,000 for fringes: 6.2% of FY budget. \$7,681 for SSN: 5% of FY budget; \$9,941 for IMRF: 5% of FY budget. There were three payrolls in May.

Materials; Books, AV and Electronic Services: \$15,556: 2.4% of FY budget.

Other Operating Expenditures: \$42,558: 6.3% of FY budget. Includes quarterly payment for MSP, annual payment for worker's comp insurance. and CCS monthly fees.

Building Maintenance: \$38,352: 16% of FY budget. Reflects annual liability and casualty insurance premium of \$35,076

Capital: \$0:

Reserves

Reserves:

Capital equipment (\$300,000)

Capital improvements (\$2,050,000)

Technology (\$300,000), resulting \$2,650,000 in reserves.

Year to Date FY2021: 6% of budget expenses; 1% budget revenues

Approval of FY2021 Non-Resident Card Fee

Library services are similar to other municipal services such as police, fire, and trash removal, they are paid for via the real estate tax bill. Illinois residents that live in areas that are not served by a library, that is, the resident does not pay taxes to a library, have the ability to purchase a non-resident card from a library that is adjacent to the non-served community in which they reside. The cost of the non-resident card approximates what a Lake Forest resident pays on their tax bill for library services.

The Library Board has the authority to extend the use of the Library to a non-resident for an annual fee at least equal to the cost paid by the residents. A non-resident is defined as “an individual residing in Illinois who does not have his or her principal residence within a public library service area.” [23 Ill. Adm. Code 3020.10]

Under Illinois State Library rules approved as part of the Illinois Administrative Code [23 Ill. Adm. Code 3050], a public library establishes a fee that is equitable and proportionate to the fee paid by a resident through local tax sources such as residential property tax.

The Library Board is required by law to set the fee each year. The Library uses the following mathematical formula to determine a fee that approximates what a Lake Forest resident pays for library services:

Formula for Calculating the
FY2021 Non-Resident Fee

(Tax income divided by population) multiplied by average household size

tax income (FY21):	\$4,253,537
population:	/ 19,375
cost per capita:	= \$220
average household size =	x 2.81 (population/number of households 6,878)
non-resident fee	= \$616.90

In FY2020, the fee was \$619.13. The number of households has increased with results in a lower rate.

Approval of Board Calendar, July 2020-June 2021

Article IV, Section 1, of the Library's bylaws provides that regular meetings of the Board of Trustees shall be held monthly. At the beginning of each fiscal year, the Board shall specify regular meeting dates and times for except that the Board of Trustees may determine different meeting dates when necessary.

The Library Board currently meets monthly on the second Tuesday of the month, at 7:30 p.m. The Board is free to change day and the time of the meeting.

The following sets out the calendar for the July 2020-June 2021 year using the second Tuesday of the month:

- July 14, 2020
- August 11, 2020
- September 8, 2020
- October 13, 2020
- November 10, 2020
- December 8, 2020
- January 12, 2021
- February 9, 2021
- March 9, 2021
- April 13, 2021
- May 11, 2021
- June 8, 2021

Report of Nominating Committee, Slate of Officers, July 2020-June 2021

Article III, Section 1 provides that the officers of the Lake Forest Library shall be a President, a Vice-President, a Secretary, and a Treasurer. Each office shall be held by a different Trustee.

Article III, Section 2, of the Library's bylaws provides that the officers shall be elected for a term of one year. The same Board member may hold the office of President for not more than two consecutive one-year terms. All officers shall hold office until the next election or until their respective successors shall have been duly elected and qualified.

The Nominating Committee (Trustees Arnson and Levitsky) recommends the following slate of officers to be elected at the July 14, 2020 meeting:

Wendy Darling, President
David Rose, Vice President
Andrea Lemke, Treasurer
JoAnn Desmond, Secretary

Library Director Report

June 9, 2020

Curbside Collect

Curbside Collect launched on Wednesday, June 3. Lake Forest residents are able to place holds and pick up books, all magazines, Launchpads, movies, and videogames. The hold list topped 800 items when opened for processing on Monday morning and continued to grow over the next days. Once the items are bagged and tagged, each patron receives a personal phone call informing them on how to pick up the materials. The program is being staffed with discrete teams of 4 to 5 members that do not overlap during the day.



Patrons were universally ecstatic about the service and appreciative of the Library's willingness to meet them at their level of COVID-comfort. On June 3, we had a total of 159 pickups, 120 in the first two hours of operation, and then another 39 in the last two hours. The vigil in Market Square definitively deterred later pickups as numerous patrons expressed concern about the proximity of the vigil to the library throughout the day. On June 4, we had a total of 77 pickups. By the end of the day on Thursday, the staff had worked down the hold list to zero. We anticipate that going forward the number of holds will stabilize to a number similar to a big day during our pre-COVID days – around 200 items per day. The challenge we have is that the dock is not enclosed so we would find it difficult to offer more convenient hours such as 9-11 am and then back from 4-6 pm. We would have to bring everything back in during the break or use a staff member to sit on the dock in the interim period. It will be easy to change the hours in the coming weeks as we better understand demand.

Although patrons of all ages and library use were very excited to get materials many noted how they can't wait to come back into the building because they miss it so much.

Other Materials Updates/Questions.

- Additional print copies of popular titles were added to offset the quarantine delay.
- Returning materials are quarantined for ten days.
- Launch plan to return specialized materials (Take-Out-Tech).
- Launch plan to add Steam Kits (children's) to CurbSide Collect.
- Continuation of *Curbside Collect* post re-opening the building.

Access to the Library Building

We continue to educate ourselves and prepare how best to re-open the library space to our patrons. At this moment, the timeline is moving faster than anticipated by the Library and neighboring libraries. The response is all over the board. Gale Borden (Elgin) is open while other libraries are holding at no patron access until Phase 4. Now that *Curbside Collect* has launched, we will begin to remove seating and computers to create the required physical distancing and firm up the Library's plans for re-opening. Protective screens have already been installed at the service desks. *Today's best guess* is that we will start modified access after the July 4th weekend. A COVID resurgence will impact this decision. As of this date, the discussions with other libraries evolve around these topics:

- Updating public computers to limit time to one hour (currently unlimited at Lake Forest);
- Developing a system of spacing such as appointments or head counts at the door;
- Age limits for unaccompanied children;
- Requiring family or other affiliated groupings;
- Whether the children's library should open;
- Continuation of *Curbside Collect*;
- Additional PPE (face shields) for one-on-one tech help;
- Provision of PPE for public; and
- Additional security at the door to enforce face coverings and time limitations.



The Lake Bluff Lake Forest program: "Moving Forward, Together" on June 2, was very helpful in understanding what public institutions are facing, particularly those with less than the state-of-art ventilation systems. Northwestern Hospital participated as well as city official from both communities. I encouraged the library staff to watch the recording as I found it very helpful. If you want to

view the program live, here is the link: https://www.youtube.com/watch?v=RG2_9wY8pg4&feature=youtu.be

Starting on June 29, RAILS will run the van delivery service to return the 40,000 items that were in their warehouse when operations shut down. The van runs will also return stranded materials, i.e., those material currently not at their owning libraries that need to be returned to home. Similar to items returned through the book bins, the Library will quarantine these materials before returning them to the shelf.

Personnel

Before returning to work, all staff had to complete an online training module developed by the Library. The module covered on-site safety protocols and other COVID information. Each person is required to complete a health check prior to coming to work and to refrain from coming in if they have any ill symptoms, even if they are not COVID related. In addition, the Library is tracking onsite work hours in the event a public health department would need the information for

contact tracing. Staff are required to wear masks and gloves at all times while in the building. Full time staff are back working their fulltime hours either via the Virtual Services or onsite for *Curbside Collect*. Part-time staff have been called in to work specific shifts and assigned special projects for the Virtual Library.

Staff were pleased with the return to work training materials and the condition of the building. Specifically noted was that the Library had followed through with the promised day-porter, interior building safety protocols regarding PPE, workstations, and physical distancing, and PPE supplies when other companies and institutions were not doing so.

Facilities

Murphy Miller brought the AC back online the first week of June and everything is working. The Library’s cleaning service vendor is now providing 4-hours during the day to refresh high-touch areas. The cost is \$1,900 a month. The amount is being funded from janitorial and building supplies.

Summer Reading



The summer reading program will be held online using the “ReadSquared” platform which was tested in May with an all-staff reading program. The community sign boards are on display and sign-ups are already occurring.

As usual there is coordination with the school district summer reading lists and great book and local business gift card prizes. Do not hesitate to sign up, grab a great book. and participate.

Yard Signs

Fill out the form and we will deliver it to your yard: <https://www.lakeforestlibrary.org/request-we-are-library-lovers-yard-sign>.



CCS

The CCS Governing Board approved a development fund rebate of \$10,000 to each library. The RAILS LLSAP support allocation for FY2020 was shared among the libraries; the payment to the was \$1,599.14. These will be reflected in the June financial report.

Friends of Lake Forest Library

The Friends June 20, 2020 Board meeting will be held via Zoom. The agenda notes that in addition to a recap of the 2019 book sale, report by the membership and scholarship committees, the Board will consider the status of the 2020 book sale. At this point, the Library dock is being used for Curbside Collect and as a quarantine area for returned library materials. It would be challenging to find a space for them to accept, process, and most importantly, quarantine materials at this time.

Administration and Operations

Managed Service Provider

Ed Finn was diverted from the managed service provider to get Curbside up and running, no small task. We will finalize the vendor selection and move forward as the one quarter extension with CVI ends on July 31. There is also the possibility of running the copiers into the same contract. We will bring this back to the board in July for approval.

Three of the four Xerox copiers were running post lease on a month-to-month basis. We had them removed in late April because they were not needed while the building was closed. Once we better understand our copier and scanner needs, we will replace them. It is a cost savings of about \$700 a month not to have them onsite. With current operations we can manage with the one remaining copier.

Ongoing Investigation of RFID/Self-Check

Although delayed by COVID, the Library continues the research on the costs of moving to RFID/Self-check. Although more costly, RFID will enable higher-functioning self-check and additional opportunities for contactless service. The RFID tags are agnostic and will work with any system.

The challenge is approaching the problem from both a short-term and long-term point of view. There are options that can be implemented using wifi and/or shorter licensing periods. There are other options that can be implemented using installed devices and hardwired devices. We plan to issue an RFP within the coming weeks.

Yearend Evaluations

By the board meeting, most if not all of the year end evaluations will be completed. All staff completed a self-evaluation to note their accomplishments and set out FY2021 goals. Supervisors reviewed performance and FY2021 goals. Recommended salary increases were determined for FY2021 to be implemented if and when the Board determines we have reached sufficient operational levels to lift the pay freeze. The Annual Workplace Evaluation was completed. The results were distributed earlier in June to the Trustees.

Workers Compensation Audit

The Library completed its FY2020 workers compensation audit for Hartford Insurance, our insurer. The biggest driver of the premium is the number of maintenance hours and of those, how many hours are overtime. We experienced overtime in FY2020 with the Com Ed transformer issues, COVID-19, and other general building issues. The premium is paid in May at the start of the fiscal year and the audit completed at the end of fiscal year. Adjustments are then made to the paid premium. The FY2020 workers compensation insurance premium was \$5,403. At the conclusion of the audit, the Library received a refund of \$337, bringing the FY2020 cost to \$5,066. The reduction is most likely because there was payment of wages during the reduced risk period when the building was closed. The Library paid a \$5,600 workers compensation insurance premium in May for FY2021.

Capital Improvement Project

The Mayor met with Russ Hodge and the Library Director on May 14 to discuss the list of individuals for possible service on the Foundation Board. Mayor Pandaleon remains supportive of the project, providing an additional lead for a foundation board member. He did not raise any questions on the dome during the meeting. In response to his request, the library prepared a three-part report detailing its FY2020 operations, its response to COVID, and the capital improvement project to date. The report went to city administration and each alderman.

Russ Hodge reviewed the Foundation Board candidates at the bi-weekly meeting with Trustees Wendy Darling and David Rose on May 26. Russ Hodge will be onsite on Wednesday, June 10, to discuss next steps, including approaching the potential foundation board members and finalizing the board job description. Once these individuals are in place, we will complete the final registrations with the state of Illinois under the Charitable Trust Act and Solicitation for Charitable Trust Act.

The agenda and notes from the June meeting with HGA are on the Library Trustee SharePoint site in the Library Capital Improvement Documents>May-September HGA Meetings folder.

Virtual Library Statistics

The shift to the Virtual Library is stabilizing and becoming stronger and more professional every day. The Virtual Team lead by Joy Schmoll, Head of Communications, and Ed Finn, Head of Operations, is being creative and innovative in keeping the Library connected and relevant to the Lake Forest Community.

In May the Library hosted 44 programs via Facebook Live, Instagram, and Microsoft Teams. The programs ran the gamut from vet triage advice, making Dragon Noodles, storytimes, and the weekly Saturday *Connect with Catherine* to ask questions about the library. The YA Advisory Team is now meeting monthly via Teams as well. All but one of the programs was produced in-house. The attendance statistics were not yet available at the time this report was distributed and will be distributed at a later date.

In May, it was still about E!

The databases had nearly 10,000 uses. The most used databases included the Library's business and genealogy databases. Ancestry.com had 4,379 uses, the Digitized Lake Forester 949, and S&P had 1,473 uses. The usage is up 50% over May of last year. The biggest change is the use of Ancestry since we added remote access.

Streaming & Downloading

Resource	May 2020	May 2019	% Change
Illinois Digital Library (Overdrive/Libby)	3,216	1,794	79%
Cloud Library	400	261	53%
RBDigital (magazines)	537	416	29%
Kanopy	744	159	368%
Hoopla	1,018	562	81%
Freegal (music)	167	149	12%

E-books are significantly more popular than e-audio at this time. Users of Cloud Library and Illinois Digital Library checked out 2,395 e-titles versus 1,219 e-audio titles. In addition, usage of the Childrens' and YA collections are way up. In May 2020, 216 childrens' titles were checked out versus 74 in May 2019; similarly, 231 YA titles were checked out versus 87 in May 2019.

The Library continues to purchase materials when to supplies hold lists.